Highlights of Qualifications:

- Nine years of Fibre-to-the-Premise experience from residential and commercial installation, live troubleshooting and repair, and network construction design
- POTS, Alarm, and Smart home installation, troubleshooting, and repair with emphasis on effective operation and customer satisfaction
- Partnering with TELUS for three years had imparted best practices in telecommunication construction and installation, as well as swift adaptation to the changing specifications of their network
- Experience with PLC programming, HMI, and DCS allowed me to fill a student role with NS Power testing Transmission line safety and communication equipment in ten local substations and four power generating facilities involving coal, gas, and water
- Regular exposure of engineering produced drawings for eleven years from academic to professional use has enabled me to learn how to accurately interpret others as well as express my ideas via diagram and CAD

Education:

Cape Breton University	Sydney, NS
Bachelor of Engineering Technology (Electronics, Instrumentation & Controls) Silver Medal for Academic standing in program	2014 – 2015
Cape Breton University	Sydney, NS
Electrical Engineering Technology (Instrumentation & Controls) Diploma Deans List with Distinction	2013 – 2014
Nova Scotia Community College	Sydney, NS
Electronic Engineering Technician Diploma Recipient of the Board of Governor's Award	2009 – 2011
Relevant Experience:	
Ledcor Industries Inc.	Vancouver, BC
Quality Coordinator	2016 – Present
• Designed a more efficient telecom fibre optic deliverable document for	
subcontractors to self-evaluate and submit completed work	
 Reviewed and imparted weekly network construction policy changes from TELUS, reducing repeat work and improving our company Critical 	
Performance Indicators	
 Producing telecom and civil engineering drawings acquainted me with more 	
familiarity with the TELUS fibre optic and copper network	
 Collaborates with client and build teams to maintain a 98+% KPI target 	
qualifying our Quality team as best-in-class for four years.	
• Monthly visits to construction work during in-flight and post build to evaluate,	
course correct, and engage with subcontractors	
Total Install	Vancouver, BC
Field Technician	2015 – 2016
Placed on average two dozen aerial/conduit fibre cables per day	
Read and marked up civil and GIS drawings to communicate work	
 Onboarded and led two to three member teams and job training 	

Additional Experience:

BellAliant

Consumer Service Technician

- Provided custom installation solutions for residential and commercial Fibreoptic telecom services including home and condo alarm, intercom, and Smart home systems
- Trained in safe pole-top rescue for telecom workers, worked aloft climbing poles multiple times per day
- Integrated with account provisioning, programming assignment, and billing teams to provide consistent excellent customer service

NS Power

Sydney, NS 2011

Sydney, NS

2011 - 2015

Transmission Student Technician

- Performed regular routine maintenance on safety and monitoring equipment to ensure continued reliable delivery of power utility
- Serviced breakers and transformers up to 345kV
- Worked around power generation involving methods of hydro, gas, and coal, generation

General Skills:

- Led cable installation teams during field work positions and stood in to meetings and reporting for quality department management as needed showing leadership, teamwork, and communication skills
- Working daily with Civil Engineering and GIS drawings show spatial aptitude and technical understanding
- Finding clean creative solutions for household wiring and equipment malfunction to demonstrate troubleshooting and problem solving ability
- Certified in use of Microsoft Office programs and with practical experience through data manipulation and reporting presentation
- Self-guided and academic practice encountered an awareness and familiarity of Process Controls, HMI, SCADA, DCS systems, and PLC Programming
- Academic content and peer tutoring developed proficiencies with the following programming languages as C++, AVR and PIC Assembly, VHDL, MatLAB, Python, Java, HTML/CSS, JavaScript, PHP, and SQL

Volunteer Experience:

Peer Tutoring

- Tutored at both NSCC and CBU in industrial automation programs and information technology **Student Association Program Representative**
 - Represented the Engineering Technician program at NSCC by advocating student concerns and informing students about larger college activities

Canadian Blood Services "Survivor Challenge" '10 and '11

• Promoted Blood Drive across campus at NSCC by designing and distributing posters to advertise the event each year